



WARRANTY COVERAGE

DESIGNED AND TESTED TO THE HIGHEST STANDARDS

As a leading aftermarket supplier, we ensure that any parts we provide will perform as well as Genuine Manufacturer Parts (OEM). All WEMZER products are manufactured under strict quality control.

WEMZER Warranty Policy and Procedure

WEMZER warrants its product to be free from defects in workmanship and materials under normal use and conditions. Any products exhibiting manufacturer defects under these conditions within the time periods or distances outlined below will be replaced.

Warranty Coverage

Brake Pads and brake shoes – 1 year or 15,000 km, whichever comes first

Shock absorbers – 1 year from date of purchase

Other suspension parts – 1 year or 10,000 km, whichever comes first

Oil filter – 5,000 km

Air filter – 10,000 km

Radiator – 1 year from date of purchase

WEMZER installation instructions must be followed for warranty to apply

Incidents Not Covered by Warranty

- Improper handling and/or misuse
- Damage or failure due to negligence, alteration, accident, abuse, improper installation, or use for a purpose which the product is not designed or approved for by WEMZER
- Labor costs incurred for inspection, removal, or reinstallation
- Use of improper or dirty fuel, fluids, or lubricants
- Lack of proper maintenance service
- Overloading
- Damages or losses as the result of improper local installation or mounting
- Defects of any parts or components supplied by Vehicle Seller/Parts Seller which were altered during installation or mounting
- Damages or losses incurred where the Gross Vehicle Weight of the vehicle exceeds the maximum weight designated by WEMZER Manufacturer

Warranty Parts Audits

- WEMZER may ask Distributor to keep certain warranty parts for inspection or shipping beyond the standard 30 days retention period. In such instances, Distributor will be given notice prior to the expiration of the 30-day period.
- When Distributor is notified of an audit by WEMZER representative, parts must be retained for a specific period of time as outlined in the notice with a maximum of 45 days.
- Any part listed on warranty transaction that is not in the parts storage area or made available for inspection/scraping may result in a complete transaction debit.
- WEMZER representative may direct Distributor to retain parts beyond WEMZER requirements when conducting an audit. Upon completion of the audit, WEMZER representative will provide a scrapping date for the involved parts.

Warranty disclaimer

- Except for the express warranty set forth herein, WEMZER makes no other warranties or guarantees regarding its products whether express, oral, implied, statutory, arising by operation of law, or as a result of usage of trade, course of dealing, or cause of performance.
- WEMZER hereby expressly disclaims all implied warranties including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
- In no event, Wemzer shall be liable to customer or any third parties for indirect, incidental, special or consequential damages of any nature including, but not limited to, loss of business operations or profits.

Version Update

- WEMZER reserves the right to adjust and/or changes to this warranty policy from time to time without notice.

